DineFlow POS — Live Demo Guide

Customer UAT · Production · WebSuprime · Updated 26 Sep 2026 · Share this guide on WhatsApp

Before you start:

- The live API sleeps when idle — the *first* open can take **30–60 seconds**. If login fails once, wait one minute and try again.
- After any update, do a **hard refresh**: `Ctrl+Shift+R` (Windows) or `Cmd+Shift+R` (Mac).
- Do not change demo passwords. All restaurant passwords are **at least 8 characters**. PIN login is disabled.

1. Live URLs

POS (browser):
https://dineflow.websuprime.com/#/login

This demo guide (web):
https://websuprime.com/downloads/dineflow-demo-guide.html

Owner home after login:
https://dineflow.websuprime.com/#/dashboard

Captain / waiter floor:
https://dineflow.websuprime.com/#/tables

Cashier register:
https://dineflow.websuprime.com/#/billing

Old bookmarks `#/vendor-login` and `#/staff-signin` redirect to the same login screen.

2. Live credentials

One form for owners and staff. Restaurant ID is always the slug. Username decides owner vs staff.

Restaurant owner	Open #/login Restaurant ID: `default` Username: `owner` Password: `owner1234` Lands on **Dashboard** (full POS).
Staff — Admin	Restaurant ID: `default` Username: `admin` Password: `admin1234` Lands on **Dashboard** — all modules.

Staff — Cashier	Restaurant ID: `default` Username: `ravi.cashier` Password: `cashier1234` Lands on **Register** — payments and order history. No Menu / Inventory / Reports / Settings.
Staff — Captain / Waiter	Restaurant ID: `default` Username: `priya.captain` Password: `captain1234` Lands on **Tables** only. Tap a table to take the order (menu is on that ticket, not a Menu admin page).

Evaluation / UAT only. Do not reuse these passwords for a real restaurant.

3. Who sees what

Role	Home page	Sidebar
Owner / Admin	Dashboard	Full POS, including Settings → Roles & Access
Cashier	Register	Register + Order history (+ Tables view)
Captain / Waiter	Tables	Tables only — open a table to order

The owner can add or remove modules per role in **Settings** → **Roles & Access** (owner or admin session).

4. Recommended flow (dine-in, ~5 minutes)

> Log in as owner or captain → **Tables** → tap a free table → Register opens with **All dishes** → add items → **Send KOT** per line → (owner/admin) **Kitchen** → **Done** → **Print bill** → pay → table free

1. Open live login. First load may wait on API wake-up.
2. Owner path: ID `default`, user `owner`, password `owner1234` → Dashboard.
3. Or captain path: same ID, user `priya.captain`, password `captain1234` → Tables.
4. Tap a **free** table (T1, T2, T3, or VIP V1). Register opens for that table.
5. Add dishes (try **Paneer Tikka ×2** and **Chicken Wings ×1**).
6. On each line, tap **Send KOT** (chef-hat) to fire to kitchen.
7. Owner/admin: open **Kitchen** → tap **Done** per ticket.
8. On Register: **Print bill** → **Continue to payment** → Cash / UPI → receipt → **OK**.
9. Tables shows the table **free** again. Owner can find the check in **Order history**.

Web demo note: Receipts are an in-app preview (no thermal printer). Real printing is for the Electron desktop build.

5. Testing checklist

A. Login & roles

- ☐ Owner login `default` / `owner` / `owner1234` opens Dashboard
- ☐ Captain login opens **Tables** only (no Dashboard / Register / Kitchen in the sidebar)
- ☐ Cashier login opens **Register**
- ☐ Tapping a table as captain shows the dish catalog (All dishes)
- ☐ Owner: Settings → Roles & Access checkboxes save
- ☐ Wrong password shows an error
- ☐ Restaurant login screen shows only restaurant credentials (no platform admin)

B. Tables & floor

- ☐ **Tables** shows T1, T2, T3 (Main) and V1 (VIP)
- ☐ Tapping a free table opens Register with that table
- ☐ Table becomes **occupied** while the check is open
- ☐ After payment, table returns to **free**

C. Register

- ☐ **All dishes** lists the catalog; category chips filter
- ☐ Adding items quickly keeps every line on the ticket
- ☐ **Send KOT** confirms and does not show a version-conflict error
- ☐ **Print bill** → pay (Cash / Card / UPI) → receipt → OK

D. Kitchen (owner / admin)

- ☐ After KOT, tickets appear on Kitchen
- ☐ One **Done** tap clears each ticket

E. Admin modules

- ☐ Menu, Inventory, CRM, Staff, Reports, Settings load for owner/admin
- ☐ Cashier cannot open Menu / Inventory / Reports / Settings

6. Demo menu (seeded)

Category	Items
Starters	Paneer Tikka ₹320 · Chicken Wings ₹380
Mains	Butter Chicken ₹520 · Dal Makhani ₹320
Biryani	Hyderabadi Chicken Biryani ₹480
Beverages	Fresh Lime Soda ₹120 (bar station)

7. What is already seeded

Area	Live demo data

Restaurant	Slug `default` · Owner `owner` · Password `owner1234`
Staff	admin / ravi.cashier / priya.captain
Menu	4 categories, 6 items
Tables	T1, T2, T3 (Main) + V1 (VIP)
Inventory	Chicken, Basmati Rice
CRM	Mehta Family, Sharma Ji

8. Known demo limits

- **Web demo only** — on-screen receipt preview; no thermal printer in the browser.
- **Cold start** — first API request after idle can take up to 60 seconds.
- **Shared data** — other testers may occupy tables at the same time.
- **Render free tier** — login can be slow under concurrent use.

9. Troubleshooting

Issue	What to do
Login 401 / "Authentication required"	You are on the live site talking to Render. Wait 60s, hard refresh, retry with the passwords above.
"Password must be at least 8 characters"	Use `owner1234` — not the old `1234`.
Captain sees no dishes	Open a table from Tables. Use **All dishes**. Hard refresh if the sidebar still shows Register / Kitchen.
Still see PIN or two login screens	Hard refresh — unified login is `#/login`.
KOT "No matching document / version"	Hard refresh — fixed on the latest API. Retry Send KOT.
Table still occupied after pay	Finish payment through Register settlement, then check Tables.

10. Feedback

Please reply with checklist results, browser + device, screenshots, and time (IST).
Contact: rajshubham.ai@gmail.com